



July 9, 2004

Enviro-Care Services,

We have had your service since 1994. We have been very pleased throughout that time. You have been very responsive to our calls when there have been problems. When you installed your aeration system about a year and a half ago, we really didn't see the need, but today we are very happy with that too. For us, the main thing was the bad odors we would get sometimes from the trap, especially in the summertime. That problem has completely gone away. During the year before you put the system in we had 37 documented complaints to our staff about odors outside around the grease trap. During that same year we had 17 emergency call outs to our plumber to fix drainage problems. This last 12 months we had 2.

Thanks for your good service!

Yours truly,

Hisham Salameh